



The **We're Good To Go industry standard mark** is a self-assessment scheme that has been designed by **Visit England** in partnership with the national tourist organisations **Tourism Northern Ireland, Visit Scotland** and **Visit Wales**.

It provides a ring of confidence within the tourism industry, as well as reassurance to visitors that businesses have clear processes in place and are following industry and Government COVID-19 guidance on cleanliness and social distancing. Additionally, YorTours has the accreditation of **Safe Travels** by the World Travel & Tourism Council for 2022.

YourTours has met the COVID-19 Industry Standard. Here's how we will reassure you and keep you as safe as possible:

Although things might be a little different when you visit and travel with me, you'll still be able to enjoy exploring our beautiful places - which have stayed exactly the same.



In the E Class Mercedes, for 1-2 clients, you will be seated in the **rear compartment**. **Good air circulation** will be maintained by insisting a window will be slightly open; the air conditioning/heating on to **ensure flow of fresh air inside the vehicle**.



The front passenger seat may not be in use.



According to the government requirements at the time, we may be required to wear face coverings whilst inside the vehicle; and I will have **disposable face masks for you which you are strongly recommended to use**. (These may be required inside shops or other venues during your stay - based on local requirements of each location).



I will be offering you **hand wipes and hand sanitiser** prior to entering the vehicle on each occasion; and of course we will make use of good hygiene practice of soap and warm water for hand cleansing when outside.



All sites, gardens, etc. operate on a pre-booking, timed entry system so that they can manage the capacity of visitors and maintain social distancing. I will have checked their local protocols in advance and will share them with you to ensure we adhere to them during our visit.

Do get in touch if you'd like to go through your visit, specific requirements or any concerns in more detail. I look forward to welcoming you to back.

Warmest regards,
Nick

