



YorTours

# Accessibility Guide



## WELCOME!

YorTours has been inspiring visitors to Yorkshire and beyond for many years and Nick strives to provide a sensational experience for everyone, whatever their accessibility requirements.



## Tailormade

Your touring experience will be entirely tailored so, in our first exchanges, we will establish whether anyone in your group has specific accessibility requirements and design your trip to accommodate these needs.

### Our equipment includes:

- Folding accessibility steps for ease of vehicular access
- Adjustable walking poles
- Hearing loop
- Radar key
- Facility for carriage of small battery-powered mobility scooter and in-transit charging point
- Storage for a folding wheelchair in luggage compartment of car.
- Blue Badge Disability Vehicle Sign

For your added peace of mind, Nick also holds an Emergency First Aider qualification.

**Please get in touch and let's chat about your accessibility requirements and planning your visit with YorTours.**

**Ensuring everyone feels comfortable:**

**Safe. Informed. Entertained. Inspired.**



FINALIST  
WHITE ROSE AWARDS  
2019

**Finalist for Yorkshire's Accessible & Inclusive Tourism Award 2019**

Feel completely safe in our hands with **extended tours** including: Windsor, Eton, Oxford, The Cotswolds, The Lakes, Northumberland and Durham (right up to Edinburgh).



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**YorTours has a wealth of experience delivering extended tours in different parts of England from cities to countryside and coast.**

*"Thank you Nick. You provided us both the best tour guiding experience of our lives. We want to return and see it all again with you. We both thank you so much. Susie sends her regards to you as well. Keep in touch!!*

*Regards from both of us."*

*Bill and Susie  
Florida.*

*(Bill and Susie are blind. We felt honoured that they felt like they'd 'seen' Yorkshire and Cheshire.)*

*"We spent four days traveling with Nick, from London to Edinburgh. He is knowledgeable, witty, amicable, and most of all very understanding of his group's needs. We travel with my husband's mobility scooter which we needed to lift on to Nick's van. To Nick this was neither a problem nor a challenge. He made sure that my husband saw as much as the rest of us did. He investigated alternative entries to sites, disabled bathrooms, and met all of the special needs my husband requires. His service is unique and with as many private tours as we have taken in the past, I feel qualified to say he is by far the very best! Our days with him are unforgettable and an experience we cherish!*

*Thank you, Nick, you are the "bestest!" "*

*Maru  
Miami*

**Liaising in advance with sightseeing facilities, accommodation and dining experiences, we really do leave no stone unturned to ensure all of your needs are covered.**